



50+ Forum Survey 17

1 Membership number

2 Following 'SA', what are the first numbers of your postcode?

3 Are you...?

male female

4 What is your age?

50-59 60-69 70-79 80+

5 How long have you lived in Carmarthenshire?

less than one year 1-5 years 6-10 years 11-15 years 16-20 years over 20 years

Theatres

6 In the last 12 months, have you visited one of the following venues.

	Performance	Workshop	Conference	None
Ffwrnes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lyric Theatre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Miners Theatre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7 How would you rate the following?

	Good	Fair	Poor	Very Poor	Not Applicable
Cleanliness	<input type="checkbox"/>				
Programme	<input type="checkbox"/>				
Value for money	<input type="checkbox"/>				
Facilities	<input type="checkbox"/>				
Accessibility	<input type="checkbox"/>				
Parking	<input type="checkbox"/>				

8 How did you find out about the event, Venue or us? Please tick all that apply

- | | |
|--|---------------------------------------|
| <input type="checkbox"/> Website | <input type="checkbox"/> Social Media |
| <input type="checkbox"/> Brochure | <input type="checkbox"/> Radio |
| <input type="checkbox"/> Poster | <input type="checkbox"/> Work related |
| <input type="checkbox"/> Word of mouth | |

9 If you haven't visited our theatres within the last 12 months please tell us why?

- | | |
|---|---|
| <input type="checkbox"/> Cost of ticket | <input type="checkbox"/> Lack of awareness |
| <input type="checkbox"/> Shows/performances not of interest | <input type="checkbox"/> No interest in theatre |
| <input type="checkbox"/> Lack of publicity | <input type="checkbox"/> Other (please specify) |

10 What would encourage you to visit the theatres more often?

- | | |
|---|---|
| <input type="checkbox"/> Cheaper tickets | <input type="checkbox"/> Loyalty scheme |
| <input type="checkbox"/> Greater range/more comedy shows | <input type="checkbox"/> More publicity |
| <input type="checkbox"/> Greater range/more performing arts shows | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Higher profile bookings | |

11 Would you be interested in attending welsh language performances in:-

	Yes	No	Not applicable
Ffwrnes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lyric Theatre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Miners Theatre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Trading Standards

12 To assist Carmarthenshire County Council Trading Standards Services in reviewing and prioritising work, we would be grateful if you would rank the list below in terms of the priority you feel that each should be given, where 10 = highest priority and 1 = least priority.

Nuisance/scam telephone calls

Loan sharks/Illegal Money Lending/Debt Collection Practices

Doorstep Selling/Rogue Traders

Scam mail, Prize Draws, lottery, Psychics etc (Not junk mail)

Investments/Pensions Fraud

Product Safety (Safety of Consumer Goods), electrical products, toys, furniture.

Home improvement contracts (Building/Gardening works)

Issues with second hand cars

Counterfeit/fake goods

Underage sales (alcohol & tobacco sales)

Weights and Measures

13 Doorstep Sellers/ Tradespersons operate in my local area:

Yes

No

14 If yes, how prevalent are doorstep sellers in your area?

Daily

Once a fortnight

Several times per week

Once a month

Once a week

Less than once a month

15 To what extent do you agree with the below statements

Stongly
agree

Agree

Neither agree
or disagree

Disagree

Disagree
strongly

A list of builders and allied trades persons e.g plumbers, electricians , registered with and audited by Trading Standards would be of benefit to the residents of Carmarthenshire

Nuisance/scam telephone calls are a problem in my household

I am aware of effective ways to reduce nuisance/scam telephone calls

Scam mail is a problem in my household

I feel confident using computers and the internet

16 I feel confident managing my financial affairs as I get older:

Please indicate on a scale of 1- 10, where 1 is not very confident, and 10 is very confident

17 I would obtain advice/ guidance on managing my financial affairs from the following: Tick as many as apply:

Citizens Advice Bureau

Independent Financial Adviser

Money Advice Service

Solicitor

Pensionwise

Family/Friends

The Pensions Advisory Service (TPAS)

Internet Websites

Financial Conduct Authority

Online Forums

Local Authority

Other (please specify)

Please specify

Age Friendly Communities

18 Do you believe you live in an age friendly community?

- Strongly Agree Agree Don't know Disagree Disagree Strongly

19 What else could the Council do towards making communities become more age friendly?

20 Would you agree that that you are being consulted with properly and that the Council is addressing the core issues that matter to you?

- Yes No

Further Comments

Dementia Friendly Communities

21 Would you agree that you live in an a Dementia friendly community?

- Strongly Agree Agree Don't know Disagree Strongly Disagree

22 What further improvements could we make to help ensure that we live in a Dementia friendly community?

Falls Prevention

23 The Council needs to ensure that the risk of falling is reduced. Below is a list of 7 actions we take on falls prevention - do you agree that these actions help reduce the risk?

	Strongly Agree	Agree	Don't Know	Disagree	Strongly Disagree
Offer between 65 and 75 National Exercise Referral Scheme (NERS) sessions per week (depending on the time of year)	<input type="radio"/>				
Inspect Highways, footways and lighting infrastructure on a regular basis to identify any defects posing a danger or hazard to the public	<input type="radio"/>				
Support the all-Wales 'Steady' on falls prevention campaign by distributing leaflets and posters to the 50+ Forum and other networks	<input type="radio"/>				
Implementation of our protocol for dealing with falls in care homes	<input type="radio"/>				
Giving information about how falls can be prevented to members of the 50+ Forum and other networks of older people	<input type="radio"/>				
Take action on alcohol misuse by working with Public Health Wales to deliver Make Every Contact Count (MECC) and Alcohol Brief Intervention (ABI) training to domiciliary staff across the sector	<input type="radio"/>				
Provide specialist training to the identified Community Resource Team (CRT) staff, with other CRT staff receiving general awareness training and briefings.	<input type="radio"/>				

24 Are there other things the Council should do?

25 Have you or a relative fallen recently? If so please could you give details of why this happened?

26 What could have been done to prevent this from happening or happening again?

Opportunities for Employment and New Skills

27 Do you agree that the Council is doing the right things to maximise opportunities for employment and new skills?

	Strongly Agree	Agree	Don't Know	Disagree	Strongly Disagree
Pre-retirement planning sessions – highlight the benefits of continued employment, volunteering and learning	<input type="radio"/>				
Recognising that the majority of learners are 50 or over, continue to deliver the Adult Community Learning (ACL) programme for 2015-16	<input type="radio"/>				
Deliver computer classes at libraries throughout the County	<input type="radio"/>				
Develop comprehensive information about providers in order to 'signpost' older people to suitable digital inclusion training sessions	<input type="radio"/>				
Support volunteer-led digital inclusion sessions in sheltered housing schemes	<input type="radio"/>				
Consider the feasibility of using mobile libraries to run digital inclusion sessions	<input type="radio"/>				
Consider the feasibility of installing superfast broadband in community venues throughout the County	<input type="radio"/>				
Encourage commissioned services to recruit and value volunteers	<input type="radio"/>				
Develop a county-wide time banking scheme to support voluntary participation in beneficial activities	<input type="radio"/>				

28 It is very important that you have the opportunity to learn new things. Are there more things the Council could provide to help with this?

29 Do you feel your contribution as a volunteer or carer gets enough support and is celebrated? If not how could the Council help towards this?

Yes No

30 How could the Council help?

Loneliness and Isolation

31 Are we doing all that can be done to help to reduce loneliness and isolation?

	Strongly Agree	Agree	Don't Know	Disagree	Strongly Disagree
Theatre concessions to people 60 or over and further develop our loyalty and concessionary offers	<input type="radio"/>				
Further develop activities of interest to older people at Council theatres, including: matinee performances; tea dance sessions; and a programme of classic and vintage films	<input type="radio"/>				
Based at leisure centres, develop the Actif Sir Gar programme to support healthy lifestyles and provide opportunities to make friends and socialise.	<input type="radio"/>				
Support community transport, Bwcabus and Country Cars	<input type="radio"/>				
Support inclusion by ensuring all sheltered housing residents continue to benefit from wifi internet provision and IT training	<input type="radio"/>				
Continue to provide extra care accommodation	<input type="radio"/>				
Further develop the Third Sector Broker project to support the social and activity needs of people who do not require formal social or health services	<input type="radio"/>				
Continue to raise awareness of adult safeguarding and take action when rights are violated	<input type="radio"/>				

32 What new ways of tackling loneliness and isolation would you like to see?

33 What do you think are the main causes of loneliness and isolation and how do we recognise that a person may be in need of help?

34 Are you happy that you know how to access information which can be used to help people who are suffering from loneliness and isolation?

35 Are the voluntary services which are available publicised enough?

Yes
 No