

50+ Forum survey 14

1 Membership number

2 Following 'SA', what are the first numbers of your postcode?

3 Are you...?

- male
 female

4 What is your age?

- 50-59
 60-69
 70-79
 80+

5 How long have you lived in Carmarthenshire?

- less than one year
 1-5 years
 6-10 years
 11-15 years
 16-20 years
 over 20 years

Internet Communication

6 Between mailings, the 50+ Forum often receives information of interest to its members. This is sent by email to members who have given us their email addresses. To ensure we have your correct email address, please write it in the boxes below.

As you may know, the 50+ Forum now has in excess of 2200 members. This is a cause for celebration as more get to benefit from offers, information, events and the opportunity to have their say. We are considering the introduction of electronic mail outs for those willing to do so.

7 Those signing up for electronic mailouts would receive a letter telling them that the survey and newsletter are available on-line. If electronic mailouts take place, would you like to sign up?

- Yes please No thanks

Social isolation and lack of transport have been identified as major problems, particularly for our older members. All our members should have the ability to find out about and make use of: council, governmental and charitable services at local and national level in order to encourage social contact, community participation and equality of opportunity. Answering the following questions will help us to address these problems.

8 Do you regularly use one or more of the following? (Tick all that apply.)

Computer

Laptop

Tablet or iPad

Email

Skype

None of the above

9 If you do not use any of the above, why not?

No IT skills

Lack of confidence

Do not have access or do not own equipment

Other

please specify

10 If you do not currently use the above, would you do so if support were provided?

Yes

No

11 Do you think that being able to use email/Skype/Internet would help with...?

Yes

No

Not sure

Getting information from the Council

Getting information about benefits

Getting information about available social services

Ordering shopping for home delivery

Keeping in touch with friends and family

Contacting local GP surgery

Finding out about cinema, theatre, local events, etc.

Substance Misuse and Older People

The Local Public Health team co-ordinates the work of the Substance Misuse Prevention Group for the Hywel Dda area. It is developing an action plan and would like to reflect the specific requirements and viewpoints of people 50+.

12 There have been calls for a minimum price of 50p per unit of alcohol in Wales. Many organisations believe that a minimum price would not affect most prices in bars and pubs, but would put to an end to very cheap alcohol in supermarkets. Do you support the idea of a minimum price for Wales?

Strongly support

Support

Neither support nor oppose

Oppose

Strongly oppose

13 Please explain why you think this.

Byddwch yn gall Ymwch yn GALL

Think safe Drink SAFE

Ymunwch â'r Sgwrs!
Join the Conversation!

14 Before seeing the above, were you aware of the recent multi agency alcohol awareness campaign called 'Think Safe, Drink Safe'?

Yes

No

15 Over the last two years, do you think that the following drug and alcohol related problems in Carmarthenshire have got worse, stayed the same or got better:

	Better	Same	Worse
Demand on A&E departments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The number of people developing alcohol-related health problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road traffic accidents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Night time disturbances or anti-social behaviour	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alcohol-related litter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street drinking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The mixing of prescribed medication with alcohol	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16 Did you know that the following each contain one unit of alcohol? 1/2 pint normal strength beer (3-4%), 1 small glass of 12.5% wine and 1 shot of clear spirits (25ml).

Yes

No

17 If you had a problem with drink or drugs, how likely would you be to use the following sources of help and advice?

	Very likely	likely	unlikely	Very unlikely	No opinion
GP	<input type="radio"/>				
Pharmacist	<input type="radio"/>				
Family member	<input type="radio"/>				
Friend	<input type="radio"/>				
Carer	<input type="radio"/>				
Specialist drug and alcohol services	<input type="radio"/>				
Helpline	<input type="radio"/>				
Internet	<input type="radio"/>				
Older person's organisations	<input type="radio"/>				
Other	<input type="radio"/>				

please specify

18 Please indicate how important you think the following are as factors in encouraging people 50+ to drink excessively?

	Very important	Important	Neither important nor unimportant	unimportant	Very unimportant
Loss of partner or loved one	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retirement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Boredom	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stress	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loneliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Caring responsibilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Illness or ill-health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19 Are there any other reasons, not covered above?

20 Do you have any other comments about how people 50+ who have drink and/or drug problems can be helped to address their situation?

Community Safety

We live in a region/police force area that has the lowest level of crime in the UK. The following questions are asked in order to understand how safe people feel and what might influence perceptions of safety. We have asked these questions before, because we are interested to find out about changes over time.

21 Do you consider where you live to be a...?

- Town Village Rural location

22 How safe do you feel in the area where you live in the daytime?

- Very safe Safe A bit unsafe Very unsafe Never go out / don't know

23 Which of the following do you think most affect peoples' perceptions of safety in their area in the DAYTIME? [Please tick up to 3]

- Their age Rowdy behaviour
 Their gender Their confidence in the ability of agencies to tackle crime and anti-social behaviour
 Their disability The visibility of police officers or Community Support Officers (PCSOs)
 Their ethnicity The media
 Location / where they live Other

Please specify

24 How safe do you feel in the area where you live after dark?
 Very safe Safe A bit unsafe Very unsafe Never go out / don't know

25 Which of the following do you think most affect peoples' perceptions of safety in their area **AFTER DARK**? [Please tick up to 3]

- | | |
|--|---|
| <input type="radio"/> Their age | <input type="radio"/> Rowdy behaviour |
| <input type="radio"/> Their gender | <input type="radio"/> Their confidence in the ability of agencies to tackle crime and anti-social behaviour |
| <input type="radio"/> Their disability | <input type="radio"/> The visibility of police officers or Community Support Officers (PCSOs) |
| <input type="radio"/> Their ethnicity | <input type="radio"/> The media |
| <input type="radio"/> Location / where they live | <input type="radio"/> Other |

please specify

Leisure

Carmarthenshire's Leisure department has an overarching strategic aim: "“MORE PEOPLE, MORE ACTIVE, MORE OFTEN”". This aim runs through all the department's undertakings and, in particular, its seven strategic outcomes (against which the following questions are asked).

'Leisure services' has a wide definition, and is taken to mean any recreational activity that a person pursues in their own free time. In addition to leisure centres and sports, it therefore incorporates a whole host of cultural activities

26 Thinking of our strategic aim, and **using a score of 0 - 10** (where 0 = not important and 10 = very important), how important would you say it is for people to engage in the following service areas?

Leisure Centres	<input style="width: 100%; height: 20px;" type="text"/>
Libraries	<input style="width: 100%; height: 20px;" type="text"/>
Museums	<input style="width: 100%; height: 20px;" type="text"/>
Archives	<input style="width: 100%; height: 20px;" type="text"/>
Theatres	<input style="width: 100%; height: 20px;" type="text"/>
Arts Service	<input style="width: 100%; height: 20px;" type="text"/>
Country Parks	<input style="width: 100%; height: 20px;" type="text"/>
Rights of Way	<input style="width: 100%; height: 20px;" type="text"/>
Playgrounds	<input style="width: 100%; height: 20px;" type="text"/>
Town and Community Parks	<input style="width: 100%; height: 20px;" type="text"/>

Outcome 1 - people can access opportunities to be active

27 Please tick the leisure services you are **interested** in using (column 1), and, if you use them, indicate how frequently you do so (column 2-5).

	I am interested in this service	I use this service more than once a week	... once a week	...between once a week and once a month	less than once a month
Leisure Centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Museums	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Archives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Theatres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arts Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Country Parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rights of Way	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Town and Community Parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

28 If you **do not use** any of our services, which of the following best describes why (tick all that apply)

- Time
- Cost
- No facilities locally
- No club locally
- Transport
- Parking
- Timetabling
- No interest
- Other

If other, please specify

29 Please explain your answer, telling us in more detail why this is a constraint/barrier to participation, and what we can do to mitigate any impact.

30 How would you find out information about leisure activities?

- iLocal
- CCC Website
- Local Press
- Twitter
- Facebook
- Direct mailshots
- Discover Carmarthenshire
- Radio
- Within facilities
- Other

If other, please specify

31 What leisure activities would you like to see more or less of in your area?

	More	Same	Less
Family activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Group/club activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Individual	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Educational	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Competitions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Open events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Outcome 2 - more children are hooked on leisure / cultural activity for life (0-18)

32 We want to increase childrens' participation in cultural and leisure activities through targeted interventions. Please rank our suggestions from 1-6, with 1 being the most supported and 6 least supported.

Via schools	<input type="text"/>
Via community clubs	<input type="text"/>
Via our leisure facilities	<input type="text"/>
At home / online	<input type="text"/>
Target specific areas / communities	<input type="text"/>
Reduce cost of activities	<input type="text"/>

33 How else can we get more children hooked on cultural and leisure activities?

Outcome 3 - more adults (18+ years) are active in Leisure and Culture

34 How do we get more people aged 18+ hooked on culture and leisure activities? Please rank 1-6 with 1 most important

Via colleges/universities	<input type="text"/>
Via Community Clubs	<input type="text"/>
Via our leisure facilities	<input type="text"/>
At home/online	<input type="text"/>
Target specific areas/communities	<input type="text"/>
Via work locations	<input type="text"/>

35 How else can we get more adults (18+ years) hooked on cultural and leisure activities?

Outcome 4 - people are affiliated to clubs / community groups or facilities

36 Which of the following response categories best describes your circumstance / position in relation to each service?

	I am a member	I would like to become a member	I have no interest in becoming a member
Country park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leisure centre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gym	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sports club	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other community club/group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

37 If you specified other, please tell us what type of leisure-related club this is.

Outcome 5 - people are given skills to become physically and creatively literate for life

38 In order to help focus our efforts, please tell us how you think we should give people the skills to be physically active and creatively minded. Please do this by selecting your top 3

- More activity in schools
- More community clubs
- More activity in Carmarthenshire County Council facilities
- Better promotion of existing facilities
- Clearer pathways from participation through to excellence
- Other (please specify)

Outcome 6 - people achieve their potential

39 To what extent do you agree or disagree that people in Carmarthenshire are afforded the opportunity to achieve their potential in terms of the

	Strongly agree	Agree	Disagree	Strongly disagree	No opinion
Arts	<input type="radio"/>				
Sports	<input type="radio"/>				
General well-being	<input type="radio"/>				

44 Country Parks

	Excellent	Good	Fair / average	Poor	Very Poor	Do not know / do not use
Range of services / activities on offer	<input type="radio"/>					
Quality of services / activities on offer	<input type="radio"/>					
Customer care & staff professionalism	<input type="radio"/>					
Value for money	<input type="radio"/>					
Ability to access information online	<input type="radio"/>					

45 Do you have any other comments on our Leisure Services?

46 As a non-statutory service, and to address severe financial pressures, the Leisure department is considering new models of service delivery in order to preserve leisure opportunities across the County.

Which of the following options would you support? (tick all that apply)

- Retain in-house** - leisure remains part of the Council, and Council is fully responsible for delivering the service
- Delivery through private sector** - an external provider is brought in to run the service. Provider takes risk / profit
- Leisure Trust (1):** Establishing new Carmarthenshire leisure trust, recruiting local trustees on the charitable body. 80% saving on rates. Surpluses can be re-invested back into services locally
- Leisure Trust (2):** An external leisure trust manages Carmarthenshire Council's leisure services. This has the benefit of bringing in expertise, and reduces risk, but some loss of control as trustees would not be from the area. 80% saving on rates. Surpluses not guaranteed to be re-invested back into the service locally.
- Delivery through voluntary sector** - voluntary sector to deliver more of the portfolio. Likely rate relief and local ownership, but higher risk in terms of expertise and resilience
- A combination of the above models** - e.g., larger more strategic sites operated 'centrally' (by the Council or a trust), with more 'local' facilities run by the voluntary sector

Trading Standards

For the purpose of the survey: scam mail (postal) is a solicitation that promises you some reward but you have to put up money first, or give out your financial information.

47 In the past 12 months have you received any scam mail?

Yes No (go to Q53)

48 If yes, in a week, on average, how much scam mail does you receive?

1-5 6-10 11+

49 What sort of scam mail do you receive?

Lottery Clairvoyants /psychics
 Cash prize Other
 Holiday

please specify

50 Have you ever replied to scam mail?

Yes No (go to Q53)

51 Have you ever lost money by responding to scam mail?

- Yes
 No (go to Q53)

52 Which method of payment did you use to send the money?

- Cash Bank / money transfer
 Cheque Other
 Postal order

please specify

53 Are you aware of any friends or family members that have lost money to a postal scam?

- Yes No

54 If yes, please provide brief details

If you, or if you are concerned about a friend of family member that is a victim of a postal scam, please contact Trading Standards on 01267 234567 for further advice.

55 To assist Carmarthenshire County Council Trading Standards Services in reviewing its work, we would be grateful if you would rank the Focus of Work list below in terms of the priority you feel each should be given, where 1 = highest priority and 10 = least priority

Nuisance telephone calls

Loan sharks / debts

Doorstep sellers (no cold calling)

Issues associated with the sale of second hand cars

Prize scams

Safety of consumer products

Counterfeit goods

Clear and concise allergen information on food

Underage sales

Weights and measures

Affordable Housing Plan

The Council believes that everyone deserves to live in a good quality affordable home that suits their needs. Affordable can be defined in a number of ways. Access to an affordable home is determined by a number of factors including the supply of homes, employment and income levels, rental levels, house prices, the ability to get a mortgage and individual personal needs and circumstances.

56 How would you define 'affordable' housing? (please tick all that apply)

- Income levels
- House prices
- The ability to get a mortgage and keep up the repayments
- Being able to afford the rent
- Housing benefit levels
- The supply of suitable homes
- Individual personal needs and circumstances

57 Please tell us if there any other issues you would include.

Affordable homes can be provided in a variety of ways including: through private developers and housing associations; partnership arrangements between the Council, housing associations and private developers; the Council could provide affordable homes directly

58 What role, if any, do you think the Council should have in increasing the supply of affordable homes? (please tick all that apply).

- Have no role
- Just collect information and evidence
- Make land or other resources available
- Be a provider of affordable housing
- Work in partnership with others to increase the supply
- Have a completely different role

59 If you think the Council should provide affordable housing, can you please tell us what type of homes it should supply?

60 Please tell us if you have any other views you would to include.

The affordable housing plan could provide homes for a range of people, with a variety of needs and circumstances

61 Who do you think affordable homes should be provided for? (please tick all that apply)

- Single people
- Families
- Couples
- Young people
- Older people
- Keyworkers
- People who care for others
- People with ill health and disabilities including mental health, dementia and learning difficulties

62 Please tell us if there any others you think should be included:

Affordable housing can be for rent or sale or be a combination of both. The supply of affordable housing can be increased in a number of ways.

63 How do you think the number of affordable homes should be increased? Affordable homes could be provided... (please tick all that apply)

- For rent
- For sale
- For rent and sale
- By building new homes
- By buying back homes
- By changing the use of homes
- By bringing empty homes back into use
- By providing homes on new developments through the planning system

64 Please tell us if you think there are other ways to increase the number of affordable homes:

The priority for increasing the supply of affordable homes could be based on need. It could also be prioritised by other factors such as geographical areas (for example, north/south, community areas, electoral ward or urban/rural characteristics) population size, cultural needs or major regeneration initiatives and infrastructure developments that increase employment and training opportunities.

65 What is important to you and how do you think the affordable housing plan should be prioritised? (Please tick all that apply)

- By housing need
- Geographical areas
- Population size
- Cultural needs
- Major regeneration initiatives and infrastructure developments that increase employment and training opportunities

66 Are there any other priorities that should be considered?

67 If you ticked 'geographical areas' in question 65 above, which of the following are priorities? (tick all that apply).

- North/south
- Community areas
- Electoral ward
- Urban/rural characteristics
- Other

please state

New housing is funded by many sources including the Council, the Government, banks, building societies, and others. Who should pay for the supply of new affordable housing?

68 How do you think the Affordable Housing Plan should be financed?

- By the Council
- By Government
- By banks and building societies
- other

please specify

The timescale for delivering the affordable housing plan could vary enormously. It could have a short time span of under 3 years, or a long time span of 5, 10, 15 or more years. The length of the plan will affect what can be achieved and the resultant number of affordable homes that are provided.

69 What timescale, if any, do you think should be applied to the Affordable Housing Plan? Please tick the timescale that you would like applied to the plan.

- 0 to 3 years
- 3 to 5 years
- 5 to 10 years
- 10 to 15 years
- 15 to 20 years
- 20 or more years
- Other

please specify