

50+ FORUM

SURVEY 5

2009



Llywodraeth Cynulliad Cymru
Welsh Assembly Government





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ENVIRONMENTAL ENFORCEMENT

The Environmental Enforcement Team is responsible for the investigation of environmental crimes that occur within Carmarthenshire. Officers from this team enforce the law in relation to the following:

- 1) Fly tipping (Illegal deposits of controlled waste) on public and private land.
- 2) The duty of care in relation to the disposal of controlled waste, including the illegal transportation of controlled waste.
- 3) Inappropriate presentation of domestic and commercial waste, including early presentation of waste and contamination of recyclable waste.
- 4) Litter offences.
- 5) Failure to clear up dog faeces.
- 6) Abandoned and nuisance vehicles.
- 7) Illegal advertising (fly posting) on the highway.
- 8) Graffiti on the highway and publicly owned land.
- 9) Offences under the Highways Act 1980, including illegal deposits of builder's materials and other obstructions of the highway.
- 10) Unlicensed builder's skips and scaffolding on the highway.

Q1. Could you please indicate your priorities for the Environmental Enforcement Team by ranking each type of offence below in terms of the priority each should be given. Please give each offence a score of between 1 and 10, where 1 is the highest priority and 10 is the lowest priority. (Please do NOT use the same number TWICE.)

- Fly tipping
- Duty of care
- Inappropriate presentation of waste
- Litter offences
- Failure to clear up dog faeces
- Abandoned and Nuisance Vehicles
- Illegal advertising / fly posting
- Graffiti
- Offences under Highways Act 1980
- Unlicensed builder's skips and scaffolding on the highway

Q2. How do you feel about the service provided by Carmarthenshire's Environmental Enforcement Team? (Tick one box only)

- Very dissatisfied
- Dissatisfied
- Neither satisfied nor dissatisfied
- Satisfied
- Very satisfied
- Don't know

Q3. Please explain your response to Q2.

Carmarthenshire is known as the Garden of Wales and has some of the most beautiful scenery in the country. Unfortunately our countryside is blighted with waste being illegally deposited on roads and on public and private land. Also, many people discard litter in our public areas.

The clearance of controlled waste and litter costs the local authority millions of pounds each year.

Q4. What do you think are the causes of fly tipping in Carmarthenshire? Is it due to...?

	Yes	No	Don't know
The regulations for the disposal of waste are too difficult to understand?			
People are too lazy to dispose of their waste properly?			
The costs involved for individuals / businesses to legally dispose of waste are too high?			
There are insufficient Civic Amenity Sites / Recycling Sites around the county, where waste can be legally deposited?			
People are unaware of where to dispose of waste?			
Other (please specify in Q5.)			

Q5. Please give your reasons for your answers to Q4.

Q6. What do you think is the main reason for fly tipping in Carmarthenshire?

(Tick one box only)

- The regulations for the disposal of waste are too difficult to understand?
- People are too lazy to dispose of their waste properly?
- The costs involved for individuals / businesses to legally dispose of waste are too high?
- There are insufficient Civic Amenity Sites / Recycling Sites around the county, where waste can be legally deposited?
- People are unaware of where to dispose of waste?
- Other (please specify) _____

**Q7. What do you think are the causes of littering in Carmarthenshire?
Is it due to...?**

	Yes	No	Don't know
There are insufficient waste bins around the towns / villages?			
There are insufficient waste bins at parks and other countryside attractions?			
Waste bins are not emptied often enough?			
People are too lazy to dispose of their litter properly?			
Other (please specify in Q8.)			

Q8. Please give your reasons for your answers to Q7.

Q9. What do you think is the main reason for littering in Carmarthenshire? (Tick one box only)

- There are insufficient waste bins around the towns / villages?
- There are insufficient waste bins at parks and other countryside attractions?
- Waste bins are not emptied often enough?
- People are too lazy to dispose of their litter properly?
- Other (please specify) _____

PARTICIPATION IN VOLUNTARY ACTIVITIES

Q10. In addition to being a member of the 50+ Forum, have you participated in any activity or done any volunteering or unpaid work for these types of groups, clubs or associations in the past 12 months? *(Tick all that apply)*

- Sports or exercise club, team or association
- Religious / faith organisation
- Environmental / conservation group
- Children's education / school
- Local community or voluntary group
- Recreational or arts club or group
- Youth / children's group outside school
- Health / Social Welfare
- Human Rights organisation
- Advocacy
- Neighbourhood Council / Forum
- Group / organisation for people with disabilities
- Group / organisation for older people
- Community transport scheme
- Other (please specify) _____
- Don't know / Can't remember
- Not involved in any voluntary activities – Go to Q18.

Q11. What are the reasons for your involvement in volunteering? *(Tick all that apply)*

- I enjoy the work / activities
- There was a need in the community
- Friends / family got me involved
- To help others
- Gives me a sense of personal satisfaction / fulfilment
- Part of my religious belief
- Part of my philosophy of life
- Contributes to my social life
- I want to be involved in the local community
- Connected with my interests / hobbies
- Give something back
- The cause was important to me
- I had time to spare
- I had received voluntary help myself
- To gain work experience / boost my CV / help get on in my career
- Part of my education/studies
- Want to do something different outside of work
- Get a recognised qualification
- Use existing skills
- Learn new skills
- Something I've always been involved in
- Involved because my children are
- Don't know / can't remember
- Volunteering from home
- Other (please specify) _____

Q12. Approximately, how often are you involved in volunteering? *(Tick one box only)*

- At least once a week
- About once a fortnight
- About once a month
- About two or three times a year
- About once a year
- Once-off occasion
- Don't know / can't remember

Q13. Approximately, how many hours do you spend doing voluntary work each month? *(Tick one box only)*

- Less than 5 hours a month
- Between 5 and 9 hours a month
- Between 10 and 20 hours a month
- More than 20 hours a month
- Don't know / can't remember

Q14. How did you find out about the volunteering you undertake? *(Tick all that apply)*

- National radio
- Local radio
- National or local TV
- National newspaper
- Local newspaper
- Visited a Volunteer Centre / Bureau
- Word of mouth
- General volunteering website
- Previously used services of the organisation
- Involvement with the organisation, but not as a service user
- Local event
- Employer/tutor
- Leaflet / poster
- Set up own group
- Organisation website
- Other (please specify) _____

Q15. In general, have you received appropriate training to work as a volunteer? *(Tick one box only)*

- Yes
- No
- Don't need training

Q16. In general, have you received adequate advice and support in your volunteering role? *(Tick one box only)*

- Yes
- No
- Don't need advice and support

Q17. What one thing could be done to improve your volunteering experience?

Now go to Q24.

Q18. What are your reasons for not becoming involved in volunteering? *(Tick all that apply)*

- Caring responsibilities
- Confidence
- Lack of information on volunteering / don't know how to get involved
- Worried I wouldn't fit in with other people involved
- Never had the opportunity
- I don't think I have any useful skills / the right skills
- Don't think I'd be welcomed
- Worried that I might end up out of pocket
- Transport issues
- Cost of travel
- Illness / disability
- Feel I am too old
- Worried about the threat to safety
- Don't know what volunteering would involve
- Lack of time because of work
- Lack of time because of other commitments
- Don't know what I want to do
- Worried about losing benefits
- Family / partner wouldn't want me to
- Lack of facilities for my needs as a disabled person
- Never been asked
- Put off by bureaucracy
- Worried about risk / liability
- Don't want to / not interested
- Other (please specify) _____

Q19. Which of the above is the single most significant barrier stopping you from volunteering?

Q20. Would you consider volunteering in the future? *(Tick one box only)*

- Yes
- No – Go to Q24.

Q21. Would you prefer to volunteer...? *(Tick one box only)*

- At fixed times each week / month
- Regularly, but at flexible times to fit around other commitments
- Occasionally, just when you felt like doing something as a one-off

Q22. If you were expected to complete a training course before you could start your volunteering, would you be... *(Tick one box only)*

- More likely to volunteer
- Less likely to volunteer

Q23. If you were expected to complete ongoing training during your volunteering, would you be... *(Tick one box only)*

- More likely to volunteer
- Less likely to volunteer

Q24. Do you know that Carmarthenshire has a Volunteer Centre? *(Tick one box only)*

- Yes
- No

Q25. The Carmarthenshire Volunteer Centre does all of the following – which of these were you previously aware of? *(Tick all that apply)*

- Recruiting, training and support of volunteers
- Matching volunteer opportunities to people
- Finding volunteers for local organisations
- Help volunteers through a registration process to find out what their interests and skills are
- Publish a newsletter to keep groups and contacts informed of current volunteering news and issues
- Help organisations to develop policies about issues relating to the management of volunteers
- Promoting volunteering
- Promoting good practice in volunteering

PLEASE CONTINUE TO QUESTION 26 ON THE NEXT PAGE

Q26. Have you used the services of the Carmarthenshire Volunteer Centre, run by Carmarthenshire Association of Voluntary Services? *(Tick one box only)*

- Yes
- No (Go to Q.29)

Q27. How satisfied or dissatisfied were you with the service you received? *(Tick one box only)*

- Very dissatisfied
- Dissatisfied
- Satisfied
- Very satisfied
- No opinion / Don't know

Q28. How could the Carmarthenshire Volunteer Centre improve its service?

Q29. If you are considering volunteering would you like further information sent to you? *(Tick one box only)*

- Yes
- No

Q30. If yes, please indicate the type of volunteering you would like information about. *(Tick all that apply)*

- Community
- Health & Social Care
- Children
- Older People
- Driving
- Sports
- Environmental / conservation
- Arts
- Volunteering from home

If you would like to be sent more information about volunteering, please provide your name, address and phone number below.

Name: _____

Address: _____

Telephone: _____

YOUR VIEWS ON BEING PART OF THE CARMARTHENSHIRE 50+ FORUM

Q31. Overall, to what extent do you agree or disagree that you enjoy being a part of the Carmarthenshire 50+ Forum? *(Tick one box only)*

- Strongly disagree
- Tend to disagree
- Tend to agree
- Strongly agree
- Don't know

Q32. How strongly do you agree or disagree with the following statements about being a member of the Carmarthenshire 50+ Forum?

	Strongly Disagree	Tend to disagree	Tend to agree	Strongly agree	Don't know
Taking part in the 50+ Forum is interesting					
Taking part in the 50+ Forum is informative					
The 50+ Forum enables me to comment on how public services are developed					
Since being a member of the 50+ Forum my opinion of the council has become more positive					

50+ Forum Surveys

Q33. How strongly do you agree or disagree with the following statements about the Carmarthenshire 50+ Forum surveys?

	Strongly Disagree	Tend to disagree	Tend to agree	Strongly agree	Don't know
The surveys are easy to fill in					
The surveys are about the right length					
The surveys are easy to understand					

Q34. Thinking about the surveys, what topics / issues would you like to see included in the future?

COMMUNITY SAFETY

Q35. What type of crime and disorder would you most like to see tackled in your area?

Please number 1-8 in order of priority (1 being the problem you would like tackled the most). (Please do NOT use the same number TWICE.)

- Alcohol related violence
- Terrorism
- Car crime
- Burglary
- Speeding
- Substance misuse
- Vandalism
- Anti-social behaviour (please describe)_____

Q36. Do you think anti-social behaviour has got better, stayed the same or got worse in the last 2 years in your area? (Tick one box only)

- Got worse
- Stayed the same (please got to Q.38)
- Got better (please got to Q.38)

Q37. If worse, please give example:

Q38. Did you know that you can report incidents of anti-social behaviour (eg fly-tipping, abandoned vehicles, graffiti and neighbour disputes and noisy neighbours) to the Council's contact centre on 01267 234567? (Tick one box only)

- Yes
- No

Q39. Are there any other crime and disorder problems that concern you? (If so, please describe and give location):

Q40. Do you know how to contact your local police officer? (Tick one box only)

- Yes
- No

Q41. Do you think neighbourhood policing has had an impact on your area? *(Tick one box only)*

- No impact
- Yes, positive
- Yes, very positive

Q42. Do you agree that the police and local council seek your view on anti-social behaviour and crime in your area? *(Tick one box only)*

- Strongly disagree
- Disagree
- Agree
- Strongly agree
- Don't know

Q43. Do you agree that the police and local council are dealing with the anti-social behaviour and crime that matter in your area? *(Tick one box only)*

- Strongly disagree
- Disagree
- Agree
- Strongly agree
- Don't know

Q44. How safe do you feel in your area in the daytime? *(Tick one box only)*

- Very unsafe
- A bit unsafe
- Neither
- Fairly safe
- Very safe

Q45. How safe do you feel in your area after dark? *(Tick one box only)*

- Very unsafe
- A bit unsafe
- Neither
- Fairly safe
- Very safe

ACCOMMODATION AND CARE SERVICES FOR OLDER PEOPLE

Social services are reviewing their accommodation and care services for older people and would be interested in your views on the following questions...

Q46. If and when you ever require support for your care needs, would you prefer your care needs to be met in... (Tick one box only)

- A care home
- Your own home

Q47. If and when you ever require support for your care needs, would you consider employing people to help you in your home? (Tick one box only)

- Yes – Go to Q49.
- No – Go to Q48.

Q48. What would prevent you from employing people to help you in your home? (Tick all that apply)

- Financial reasons
- Fear / Safety reasons
- Complexity of employing someone
- Other (please state) _____

Q49. Thinking of your own care needs, do you think health and social care professionals should be sharing patient / client information? (Tick one box only)

- Yes
- No