

50+ Survey on Community Safety

SPECIAL
EDITION



Bywyd newydd yn ...
Life begins at ...

CARMARTHENSHIRE
SIR GÂR

50+

Partneriaeth Diogelwch Cymunedol Sir Gâr
Carmarthenshire Community Safety Partnership



50+ Survey On Community Safety

The Community Safety Partnership was set up to tackle crime and disorder problems throughout Carmarthenshire and includes the county council, police, fire and rescue service, local health board and others.

We are keen to hear about your experiences and feelings of safety. This will help us to understand how we can respond to your concerns and make you feel safer.

Some of these are similar to questions asked in the last survey which included questions on crime and disorder – but we would really appreciate your participation in helping us get more detailed information.



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Below, you are asked a number of questions that are specific to your local area which, for the purpose of this survey, is classified as the area within 15 minutes walk of your home.

Your Local Area

Q1. What are the first digits of your postcode? e.g. SA15

Q2. Where is your nearest village/town?

Q3. How long have you lived in your local area? (Tick one box only)

- Up to a year
- 1-2 years
- 3-5 years
- 6-10 years
- 11-15 years
- 16-20 years
- 21-30 years
- Over 30 years

Q4. How do you feel the level of anti-social behaviour in your local area has changed in the last 12 months? (Tick one box only)

- There is less anti-social behaviour
- It is about the same
- There is more anti-social behaviour
- Don't know

Q5. How do you feel the level of crime in your local area has changed in the last 12 months? (Tick one box only)

- There is less crime
- It is about the same
- There is more crime
- Don't know

Q6. How much of a problem are the following issues in your local area?

(Tick one box on each line)

	Not a problem at all	Fairly big problem	Very big problem	Don't Know
Noisy neighbours or loud parties				
Teenagers hanging around the streets				
Rubbish and litter lying around				
Vandalism, graffiti and other deliberate damage to property or vehicles				
People using or dealing drugs				
People being drunk or rowdy in public places				
Abandoned or burnt out cars				
Off road motorbikes				
Cold callers				
Parking problems				
Derelict buildings				
Speeding				

Feelings and perceptions of safety

Q7. Overall, how informed do you feel about what is done in your local area to tackle anti-social behaviour? *(Tick one box only)*

- Very well informed
- Fairly well informed
- Not informed at all

Q8. Overall, how informed do you feel about what is done in your local area to tackle crime? *(Tick one box only)*

- Very well informed
- Fairly well informed
- Not informed at all

Q9. How worried are you about being a victim of the following DURING THE DAY *(Tick one box on each line)*

	Not at all worried	Fairly worried	Very worried	Don't Know
Having your home broken into and something stolen				
Being mugged or robbed				
Having your car or something from your car stolen				
Being a victim of an assault				
Being insulted or pestered by anybody while in the street or any other public place				
Being a victim of a racially motivated attack				
Being a victim of anti-social behaviour				

Q10. How worried are you about being a victim of the following AFTER DARK *(Tick one box on each line)*

	Not at all worried	Fairly worried	Very worried	Don't Know
Having your home broken into and something stolen				
Being mugged or robbed				
Having your car or something from your car stolen				
Being a victim of an assault				
Being insulted or pestered by anybody while in the street or any other public place				
Being a victim of a racially motivated attack				
Being a victim of anti-social behaviour				

Q11. If you are more worried about being a victim AFTER DARK, which of the crimes or disorder in the list above are you most concerned about?

(Please write in the box below the 2 crimes or disorder that you are most concerned about)

1.
2.

Q12. Are there any places in your local area where you feel unsafe? *(Tick one box only)*

- Yes - Go to Q13
- No - Go to Q14

Q13. Can you tell us why and at what time of day and / or night?

(Please provide specific details to ensure that we are able to identify the place of concern)

Place (including town)

.....

Why (reason for feeling unsafe)

.....

Time of day or night

.....

Q14. In comparison to what happens in Wales, would you say that crime and anti-social behaviour in your area is..... *(Tick one box only)*

- Much lower
- A little lower
- About average
- A little higher
- Much higher
- Don't know

Q15. In comparison with the whole of the UK, would you say that crime and anti-social behaviour in your area is..... *(Tick one box only)*

- Much lower
- A little lower
- About average
- A little higher
- Much higher
- Don't know

Crime in Carmarthenshire continues to fall and the county is actually one of the safest places to live in the UK. A high level of crimes are also detected. We asked the last questions to see how you safe you felt the local area is.

Q16. Does knowing that crime is low and detections are high make you feel safer?

(Tick one box only)

- Yes
- No

Q17. There is an article in the newsletter about the 'Policing Pledge'. Had you heard of the Pledge before reading about it? *(Tick one box only)*

- Yes
- No

Q18. Does knowing about the 'Policing Pledge' make you feel safer? *(Tick one box only)*

- Yes
- No

101 is the new police non-emergency number. This is a simple, easy way to contact the police to report non-emergencies or to speak to your local neighbourhood policing officers.

Q19. Prior to receiving this survey, did you know about the 101 number? *(Tick one box only)*

- Yes
- No

Q20. How had you heard about 101? *(Tick all that apply)*

- Local newspaper
- Leaflets delivered to the door
- Posters
- Local radio
- Friends / neighbours / relations
- Community News
- Dyfed-Powys Police website
- Carmarthenshire County Council website
- Local shops
- Other (please specify).....
- Don't know

Q21. Does knowing about the 101 number make you feel safer? *(Tick one box only)*

- Yes
- No

Q22. Does it make you feel safer when you see a Police Officer or Police Community Support Officer (PCSO) on foot? *(Tick one box only)*

- Yes
- No

Q23. Does it make you feel safer when you see a police officer or Police Community Support Officer in a police car? *(Tick one box only)*

- Yes
- No

Q24. What information about crime and offenders would make you feel safer?
(Tick all that apply)

- Knowing more about local crimes and disorder
- Knowing what action had been taken to tackle the problems
- Knowing what happened to offenders when they went to court
- Naming and shaming local offenders
- Other, please specify.....

Q25. Is there anything else that the Police or Council could do to help you feel safer?
(Please explain below).

Confidence in the Police and Council

Q26. Please select 2 things that you think would be most effective in tackling crime and disorder in your local area? (Please tick two only)

- More activities for teenagers
- More police on the beat
- More neighbourhood watch schemes
- More CCTV
- More effective action against anti-social behaviour

Q27. Have you a) been a victim of any of the following incidents in the past 12 months and b) did you report it to the Police?

(Tick two boxes on each line, one in the victim column and one in the reported column)

	a) Victim		b) Reported	
	Yes	No	Yes	No
Burglary				
Vehicle crime (theft of and from)				
Road traffic collision				
Assault				
Hate crime				
Anti-social behaviour				
Other (please state)				

Q28. If you didn't report it to the Police, why? (Please tick all the reasons that apply)

	Burglary	Vehicle crime	Road traffic collision	Assault	Hate crime	Anti-social behaviour
Little chance of catching the offender(s)						
I reported the matter to the local council						
No loss or damage to property						
Little chance of recovering property						
Police are difficult / impossible to contact						
It would affect my insurance premium						
I dealt with the matter myself						
I would not be prepared to attend court						
I contacted the police previously and they never did anything						
The police are not approachable						
Too much effort involved for me						
Police would not be interested						
Fear of reprisals/intimidation of the offender(s)						
I was concerned that I would not get the necessary support from other agencies						

It is the responsibility of the Police and Carmarthenshire County Council working in partnership to deal with anti-social behaviour (ASB) and crime in your area. Please say how much you agree or disagree with the following statements.....

Q29. The Police and Local Council are dealing with the anti-social behaviour and crime issues that matter in your area? *(Tick one box only)*

- Strongly agree
- Tend of agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't Know

Q30. The Police and Local Council seek people's views about anti-social behaviour and crime issues that matter in your area? *(Tick one box only)*

- Strongly agree
- Tend of agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't Know

In order for us to have a better understanding of your views, we would like you to break down your responses for how the Police and Carmarthenshire County Council are dealing with both Anti-Social Behaviour and Crime matters

Q31. The Police are dealing with the anti-social behaviour issues that matter in your area? *(Tick one box only)*

- Strongly agree
- Tend of agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't Know

Q32. The Police are dealing with the crime issues that matter in your area? *(Tick one box only)*

- Strongly agree
- Tend of agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't Know

Q33. Carmarthenshire County Council is dealing with the anti-social behaviour issues that matter in your area? (Tick one box only)

- Strongly agree
- Tend of agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't Know

Q34. Carmarthenshire County Council is dealing with the crime issues that matter in your area? (Tick one box only)

- Strongly agree
- Tend of agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't Know

Q35. What factors have increased or decreased your confidence in the Police in these areas in the last 3 months?

Increased –
Decreased –

Q36. What factors have increased or decreased your confidence in Carmarthenshire County Council in these areas in the last 3 months?

Increased –
Decreased –

Q37. To what extent do you agree or disagree with the following statements about the Police in your local area? *(Tick one box on each line)*

	Strongly agree	Tend of agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't Know
Taking everything into account, I have confidence in the police in my local area						
They would treat you with respect if you had contact with them						
They treat everyone fairly regardless of who they are						
They can be relied upon to deal with minor crimes						
They understand the issues that affect the local area						
They are dealing with the things that affect the local area						
They provide reassurance in my local area						
They can be relied upon to be there when you need them						

Q38. To what extent do you agree or disagree with the following statements about Carmarthenshire County Council dealing with crime and anti-social behaviour? *(Tick one box on each line)*

	Strongly agree	Tend of agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't Know
Taking everything into account, I have confidence in the County Council						
They would treat you with respect if you had contact with them						
They treat everyone fairly regardless of who they are						
They can be relied upon to deal with minor crimes						
They understand the issues that affect the local area						
They are dealing with the things that affect the local area						
They provide reassurance in my local area						
They can be relied upon to be there when you need them						

Q39. Taking everything into account, how good a job do you think the Police in your local area are doing? *(Tick one box only)*

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't Know

Q40. Please explain why you feel this way

Q41 Taking everything into account, how good a job do you think Carmarthenshire County Council are doing in tackling crime and anti-social behaviour reported to them?
(Tick one box only)

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't Know

Q42. Please explain why you feel this way

Community Engagement

Q43. How well informed do you feel about the following *(Tick one box on each line)*

	Very well informed	Fairly informed	Not at all informed
Identified neighbourhood priorities			
The non-emergency contact number of the police (101)			
Methods of how to contact the police (other than telephone)			

Q44. Would you like to be more involved in local decisions relating to dealing with crime and anti-social behaviour and policing? *(Tick one box only)*

- Yes
- No
- Depends on the issue

Q45. Which one of the following do you think is the best way for the Police and Council to inform the public about what actions are being taken in their local area?

(Tick one box only)

- Attending any type of meeting including Partners and Communities Together (PACT) and public meetings
- Articles in local newspaper
- Text messaging
- Through local newsletter
- Via the Police / Council websites
- Local radio
- Other, please state.....

Q46. If you needed to contact the police about a non-emergency related incident in the future, what would be your preferred method? *(Tick one box only)*

- Visiting the police station
- Internet / email
- Mobile phone number of your local neighbourhood policing team
- Face to face
- Phone 101
- Text messages
- Other (please state).....

Q47. In your opinion, how approachable are the police in your area? *(Tick one box only)*

- Very approachable
- Fairly approachable
- Not very approachable
- Not at all approachable
- Don't Know

Neighbourhood Policing

Q48. Do you know any police officers or Police Community Support Officers (PCSO's) who work in your local area? *(Tick one box on each line)*

	Yes, by name	Yes, by sight	Yes, by name and sight	No
Police Officers				
PCSOs				

Q49. Would you know how to contact the police, or PCSO's who work in your local area? *(Tick one box only)*

- Yes
 No

Q50. How would you contact your local officer? *(Tick all that apply)*

- Visiting the police station
 Internet / email
 Mobile phone number of your local neighbourhood policing team
 Face to face
 Phone 101
 Text messages
 Other (please state).....

Q51. If there are any particular places where you would like to see MORE police patrols, please specify below.

Place (including town)

Why (reason for feeling unsafe)

Time of day or night

Partners and Communities Together (PACT) meetings are attended by your local neighbourhood policing teams.

Q52. Do you know what a PACT meeting is? *(Tick one box only)*

- Yes
 No

Q53. Do you know WHAT the aim of local PACT meetings are? *(Tick one box only)*

- Yes
 No

Q54. Do you know WHERE your local PACT meetings are held? *(Tick one box only)*

- Yes
 No

Q55. Do you know WHEN your local PACT meetings are held? *(Tick one box only)*

- Yes
- No

Q56. Have you ever attended a local PACT meeting? *(Tick one box only)*

- Yes – Go to Q57
- No – please move to the end of the survey

Q57. How many PACT meetings have you attended in the last 12 months? *(Tick one box only)*

- 1
- 2-5
- 5+

Q58. Did you find the meeting(s) useful? *(Tick one box only)*

- Yes
- No

Q59. Following your attendance at the PACT meeting, have you received feedback regarding issues raised? *(Tick one box only)*

- Yes – please go to Q60
- No – please go to Q61

Q60. How did you receive the feedback?

Q61. Are you likely to attend PACT meetings again in the future?

- Yes, definitely - please move to the end of the survey
- Yes, possibly - please move to the end of the survey
- No – please go to Q62.

Q62. Please explain why you are not likely to attend PACT meetings again in the future

Thank you for taking the time to complete this survey. Please return it in the pre-paid envelope enclosed.

The information you have given us will be used to improve the service that we provide to our Communities.