



50+ Forum survey 12

If you have access to the Internet, please help us by filling out this survey electronically at: www.carmarthenshire50.org.uk.

1 Membership number

2 Following 'SA', what are the first numbers of your postcode?

3 Are you...?

- male
 female

4 What is your age?

- 50-59
 60-69
 70-79
 80+

5 How long have you lived in Carmarthenshire?

- less than one year
 1-5 years
 6-10 years
 11-15 years
 16-20 years
 over 20 years

Road Safety for Older Drivers

The 50+ Forum and Carmarthenshire County Council are committed to helping older people stay independent and active in their communities. It is important people continue to feel able to drive as they become older.

During November / December 2013, the Council delivered very successful, and free, Older Driver Refresher courses for 50+ Forum members. The courses included information to help people to keep safe on the road, whilst continuing to drive for as long as possible. The sessions also involved an update on the Highway Code, and a practical driving session with a fully qualified driving instructor.

The success of the sessions has led to consideration of how the initiative can be further developed. Please assist by answering the questions below.

6 To what extent do you agree that people should continue to drive for as long as they are able to?

- strongly agree
- agree
- neither agree nor disagree
- disagree
- strongly disagree

7 Do you drive a motor vehicle (car, van, motorbike, etc)?

- yes (now go to question 8)
- no (now go to question 10)

8 If yes, how often do you drive when making journeys?

- all journeys
- most journeys
- some journeys
- occasionally

9 If yes, do you prefer to avoid any of the following? (please tick all that apply)

- dual carriageways or motorways
- busy roads
- roundabouts
- driving at night
- reversing / parking
- other - please specify

Now go to question 11

10 If you don't drive a motor vehicle, why is this? (please tick all that apply)

- never had a driving licence
- driving licence has been surrendered
- prefer to use public transport
- partner drives
- other - please specify

Now go to question 16

11 Did you attend one of the Older Driver Refresher sessions in November or December 2013?

- yes (now go to question 12)
- no (now go to question 13)

12 If yes, please tell us whether you agree or disagree with the following statements.

	agree	disagree
I benefitted from the course	<input type="radio"/>	<input type="radio"/>

I am now more confident in my driving	<input type="radio"/>	<input type="radio"/>
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I would recommend the course to others	<input type="radio"/>	<input type="radio"/>
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Now go to question 14

13 If no, would you be interested in attending future Older Driver Refresher sessions?

- yes (now go to question 14)
- no (now go to question 16)

14 Bearing in mind that the course includes a practical session with a qualified driving instructor, a driver safety pack and a copy of the current Highway Code, would you be prepared to contribute to the cost of attending?

- yes - £10
- yes - £20
- yes - £30
- no - I wouldn't be prepared to contribute

15 The Older Drivers Refresher course covers some useful general issues. Which of the following more specific issues would be of interest to you?

- in car safety (including safe travelling with grandchildren)
- fitness to drive (including medical conditions and medication)
- first on the scene (in the event of incident)
- maintenance and modern cars
- car adaptations, including mobility
- alternatives to the car - keeping mobile in other ways
- personal safety for the motorist
- keeping within the law
- other - please specify

16 Do you have any other comments to make on the Older Drivers Refresher course, or issues affecting older drivers?

Council Performance

The following questions are asked periodically, so the Council is able to understand how views change over time.

17 How strongly do you agree or disagree with the following statements about the Council?

	strongly agree	tend to agree	neither	tend to disagree	strongly disagree	don't know
Gives good value for money	<input type="radio"/>					
Is approachable and friendly	<input type="radio"/>					
Provides good quality of services overall	<input type="radio"/>					
Is good at providing services bilingually	<input type="radio"/>					
Does a good job of caring for local people	<input type="radio"/>					
Is too remote and impersonal	<input type="radio"/>					

18 Taking everything into account, how satisfied or dissatisfied are you with the services provided by the Council, overall?

- very satisfied
- fairly satisfied
- neither
- fairly dissatisfied
- very dissatisfied
- no opinion

Welfare Reform

The UK government is introducing changes to the benefits system, due to a belief that the current system does not give enough incentive for people to enter jobs or increase their hours. Supporting the most vulnerable remains a stated aim of the reformed system. Some changes include:

Universal Credit - combining a number of working age benefits

Personal Independence Payments - a phased replacement for Disability Living Allowance

Phased transfer of incapacity benefit recipients to Employment and Support Allowance

Jobseeker's Allowance Claimant Commitment - covering expectations of claimants

A 'benefits cap'

For further information, please see: <https://www.gov.uk/government/policies/simplifying-the-welfare-system-and-making-sure-work-pays>

19 Do you think the welfare reforms will affect you?

- yes (now go to question 20)
 no (now go to question 21)
 unsure (now go to question 21)

20 If 'yes', in which ways?

21 Should the need arise, would you know where to get advice or support regarding the welfare reforms?

- yes (now go to question 22)
 no (now go to question 23)

22 If yes, where would you get information or advice?

23 What more could we do to help and support people affected by the welfare reforms in Carmarthenshire?

Electoral Services

24 Do you intend voting at the European Elections taking place on 22nd May 2014?

- yes
 no

If not, please tell us why.

25 At elections, some people chose to use postal votes, whereas others chose to visit a polling station. Do you think people registered as postal voters are more likely to actually vote?

- yes
 no

26 Do you know where your local polling station is?

- yes
 no (now go to question 28)

27 If 'yes', are you happy with the location of this venue.

- yes
 no

If 'no', please state the location of the polling station and how the location could be improved.

28 Did you know that you can vote at your polling station even if you do not have your polling card with you?

- yes
 no

29 'Statutory Notices' serve to notify the public of elections to be held. Were you aware that Statutory Notices relevant to each election are published on the Council's website?

- yes
 no

Community Safety

We live in a region/police force area that has the lowest level of crime in the UK. However, comparative information we have received shows that there has been a slight decrease in citizen's feelings of safety. The following questions are asked in order to understand what might influence perceptions of safety.

30 Which of the following do you think most affect peoples' perceptions of safety in their area in the DAYTIME? [Please tick up to 3].

- their age
 their gender
 their disability
 their ethnicity
 location / where they live
 rowdy behaviour
 their confidence in the ability of agencies to tackle crime and anti-social behaviour
 the visibility of police officers or Community Support Officers (PCSOs)
 the media
 other - please specify

31 Which of the following do you think most affect peoples' perceptions of safety in their area AFTER DARK? [Please tick up to 3].

- their age
 their gender
 their disability
 their ethnicity
 location / where they live
 rowdy behaviour
 their confidence in the ability of agencies to tackle crime and anti-social behaviour
 the visibility of police officers or Community Support Officers (PCSOs)
 the media
 other - please specify

The Work of Scrutiny Committees

Carmarthenshire County Council has five scrutiny committees, whose main responsibilities are to consider performance; ensure that the Executive Board is publicly held to account; ensure transparent decision making and democratic accountability; and to play a key role in the development, monitoring and review of Council policies.

As well as meeting regularly, scrutiny committees undertake investigations into important issues. Recent reviews have included: planning enforcement policy; youth club provision; substance misuse services; the impacts of welfare reform; and mental health & social care services for older people.

We would welcome your suggestions for any topics or issues - relating to improving services - that the committees could consider over the coming year.

The Community Scrutiny Committee has responsibility for monitoring the following services/issues:

housing - social and private sector; ·planning policy; ·community regeneration; economic development; European and externally funded programmes; libraries; arts; museums & archives; countryside facilities; sports; leisure and recreation.

32 Please indicate your top **two** priorities for the Community Scrutiny Committee, and tell us why you think they should be considered.

top priority

second priority

The Education and Children Scrutiny Committee has responsibility for monitoring the following services/issues:

educational standards & school performance; inclusion & additional learning needs; Welsh medium education; school modernisation; adult community learning; youth services; youth offending; school meals; children's services (including social services & family support services).

33 Please indicate your top **two** priorities for the Education & Children Scrutiny Committee, and tell us why you think they should be considered.

top priority

second priority

The Environmental & Public Protection Scrutiny Committee has responsibility for monitoring the following services/issues:

visible front line services (e.g. highways, street cleaning, waste and recycling services, town-centre management, grounds maintenance, public conveniences, bus shelters and maintenance of car parks); regional waste plan; transport; vehicle maintenance; road safety; on/off street and residents' car parking; conservation; shoreline management & coastal protection; contaminated land; public protection (air pollution, trading standards, pest control & environmental health); community safety; environmental enforcement (e.g. litter, dog fouling); planning enforcement.

34 Please indicate your top **two** priorities for the Environmental & Public Protection Scrutiny Committee, and tell us why you think they should be considered .

top priority

second priority

The Policy & Resources Scrutiny Committee has responsibility for monitoring the following services/issues:

authority-wide policy and performance issues; scrutiny of the Local Service Board; finance; property and markets; Welsh language; information technology; communications and customer services; procurement; equalities; organisational development; human resources.

35 Please indicate your top **two** priorities for the Policy & Resources Scrutiny Committee, and tell us why you think they should be considered.

top priority

second priority

The Social Care & Health Scrutiny Committee has responsibility for monitoring the following services/issues:

social services for older people including nutritional standards; adults with learning disabilities; support for carers; mental health services; safeguarding of adults; integration of health and social care services; dementia services.

36 Please indicate your top **two** priorities for the Social Care & Health Scrutiny Committee, and tell us why you think they should be considered.

top priority

second priority

37 Do you have any other comments or suggestions for any topics or issues - relating to improving services - that the scrutiny committees could consider over the coming year?

For more information about scrutiny in Carmarthenshire, please go to:
www.carmarthenshire.gov.uk/scrutiny

Many thanks for completing this survey.